# **Transit Services**

## MISSION STATEMENT

The mission of the Division of Transit Services is to provide an effective mix of public transportation services in Montgomery County.

### **BUDGET OVERVIEW**

The total recommended FY07 Operating Budget for the Division of Transit Services is \$113,639,830, an increase of \$18,379,060 or 19.3 percent from the FY06 Approved Budget of \$95,260,770. Personnel Costs comprise 39.8 percent of the budget for 605 full-time positions and 110 part-time positions for 679.6 workyears. Operating Expenses and Capital Outlay account for the remaining 60.2 percent of the FY07 budget.

The general obligation bond Debt Service for the Mass Transit Fund is appropriated in the Debt Service Fund and is not displayed in this section. To pay for the Debt Service, a transfer of funds from the Mass Transit Fund to the Debt Service Fund of \$3,119,380 is required.

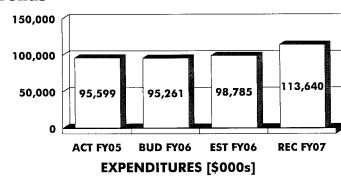
In addition, this department's Capital Improvements Program (CIP) requires Current Revenue funding.

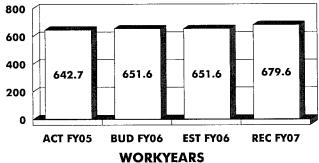
### **HIGHLIGHTS**

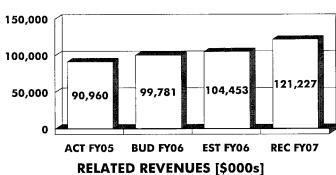
- Augment existing Ride On bus service on 24 bus routes to increase capacity in response to increased ridership. Ride On had 25.1 million passengers in FY05, an increase of 1.9 million over FY04. Ridership is projected to grow to 27.1 million passengers in FY06 and 27.7 million passengers in FY07.
- Enhance the Ride On bus communications system by investing in a new Computer Aided Dispatch/Automatic Vehicle Locator system through the Advanced Transportation Management System Capital Improvements Project.
- Expand the Call 'N Ride program to meet increased demand for the discounted taxicab service for low-income elderly and/or disabled residents and increase the maximum value of coupons from \$100 to \$112 per participant per month to offset the recently increased taxicab meter rates.
- Purchase eight compressed natural gas (CNG) buses, nine hybrid buses, and 27 small diesel buses to replace Ride On buses which have reached the end of their useful lives.
- Maintain the Ride On base fare at \$1.25 and the two week Ride-About pass at \$10.00 in FY07. Increase the Ride On 20-Trip ticket from \$18.00 to \$20.00 effective January 1, 2007.

Totals	113,639,830	679.6
Administration	1,598,890	10.9
Fixed Costs	1,765,220	0.4
Passenger Facilities	1,016,300	3.1
Transit Operations Planning and Control	1,821,750	19.1
Transit Parking Facility Maintenance	281,270	1.1
Customer Service	1,571,500	11.9
Taxi Regulation	699,270	6.9
Commuter Services	4,345,440	15.5
Ride On	93,704,880	601.8
Special Transportation Programs	6,835,310	8.9
Program Summary	Expenditures	WYs

#### **Trends**







- Enhance security at the Equipment Maintenance and Operations Center (EMOC) and the Brookville Ride On bus depot by upgrading security cameras at each depot and security fencing at EMOC.
- Enhance management of compliance with transit laws and regulations and enhance Ride On safety and bus operator training by adding a Compliance Manager.
- Continue Montgomery County Police Department "Ride Alongs" to improve safety and security of Ride On bus service.
- Annualize Ride On bus service begun in September 2005.
- Enhance maintenance of Ride On's communication and technical systems by adding a fourth Information Technology Specialist and by adding replacement radios and parts.
- Upgrade the Connect-A-Ride phone system. The Connect-A-Ride program provides information and linkage to transportation resources.
- Continue the Kids Ride Free program which allows children, grade 12 and under, to use Ride On and Metrobus in Montgomery County free from 2:00 pm to 7:00 pm, Monday through Friday.
- Continue the College U-Pass Program which allows Montgomery College students to travel on Ride On buses free with their Montgomery College identification card.

### **PROGRAM CONTACTS**

Contact Bill Selby of the Division of Transit Services at 240.777.5807 or Thomas Webster of the Office of Management and Budget at 240.777.2788 for more information regarding this department's operating budget.

#### PROGRAM DESCRIPTIONS

## **Special Transportation Programs**

Special Transportation Programs provide: transportation to and from Medicaid appointments for those eligible; a user-side subsidy program that provides travel options for low-income elderly and disabled; and information on all public transportation programs available to seniors and persons with disabilities.

#### FY07 Recommended Changes

- Expand the Call 'N Ride program to meet increased demand for the discounted taxicab service for low-income elderly and/or disabled residents and increase the maximum value of coupons from \$100 to \$112 per participant per month to offset the recently increased taxicab meter rates.
- ☐ Upgrade the Connect-A-Ride phone system. The Connect-A-Ride program provides information and linkage to transportation resources.

	Expenditures	WYs
FY06 Approved	5,710,220	7.9
FY07 CE Recommended	6,835,310	8.9

#### Ride On

Fixed-route bus service is provided by the Ride On system throughout the County. Ride On operates primarily in neighborhoods and provides a collector and distributor service to the major transfer points and transit centers in the County. Ride On supplements and coordinates with Metrobus and Metrorail service provided by the Washington Metropolitan Area Transit Authority. The Ride On transit program operates and manages more than 80 routes; maintains a strategic plan for replacement of the bus fleet; maintains the buildings and bus parking lots at the Silver Spring and Gaithersburg Operations Centers; trains new bus operators and provides continuing safety instruction for existing operators; coordinates activities with the Advanced Transportation Management Center; and operates Ride On's centralized radio system.

#### FY07 Recommended Changes

- ☐ Augment existing bus service on 24 Ride On routes beginning in July and September 2006.
- Purchase nine hybrid, eight compressed natural gas (CNG), and 27 small diesel buses to replace Ride On buses which have reached the end of their useful lives.
- ☐ Enhance management of compliance with transit laws and regulations and enhance Ride On safety and bus operator training by adding a Compliance Manager.
- ☐ Enhance maintenance of Ride On bus radios, fareboxes, destination signs, and video cameras by adding a fourth Information Technology Specialist and purchasing additional replacement parts and radios.
- ☐ Annualize Go Montgomery! Ride On bus service begun in September 2005.
- ☐ Enhance security at Ride On bus depots by adding security fencing at the Gaithersburg depot and upgraded security cameras at the Gaithersburg depot and the Silver Spring depot.
- ☐ Enhance Ride On bus safety and security by continuing Montgomery County Police Department "Ride Alongs".
- ☐ Enhance advertising for Ride On bus operator positions.

	Expenditures	WYs
FY06 Approved	75,842,680	575.1
FY07 CE Recommended	93,704,880	601.8

#### **Commuter Services**

The Commuter Services Program centralizes commuter services efforts and promotes transportation alternatives to the single occupant vehicle in Silver Spring, Bethesda, Wheaton, North Bethesda, Friendship Heights, and other areas of the County. The program provides efficient and coordinated administrative support for services to employers and employees or residents. It uses existing organizations, such as Urban Districts, as advisory organizations. The Silver Spring Transportation System Management District, the North Bethesda Transportation Management District (TMD), the Friendship Heights TMD, and the Bethesda TMD were created by County law. In Wheaton, efforts are focused on a transportation policy planning area.

#### **FY07 Recommended Changes**

	Expenditures	WYs
FY06 Approved	4,300,300	15.5
FY07 CE Recommended	4,345,440	15.5

## Taxi Regulation

The Taxi Regulation Program is responsible for issuance, enforcement, renewal, and management of passenger vehicle licenses and taxicab driver IDs. This program administers the taxicab regulation, licensing, and permit activities.

#### FY07 Recommended Changes

☐ Annualize the Secret Taxicab Rider program.

	Expenditures	WYs
FY06 Approved	649,610	6.6
FY07 CE Recommended	699,270	6.9

#### **Customer Service**

The Customer Service Program operates the Transit Information Center (TIC) to provide bus route and rail information to the public. The TIC manages the distribution of transit timetables and responses to citizen inquiries. The program conducts marketing and promotional activities to reach potential riders and provides the public and employers with easier access to fare media to encourage ridership.

The Customer Service Program also provides community outreach to civic and community groups, senior organizations and residential sites. This community outreach effort strives to inform citizens of programs and services for fixed routes and services for seniors and persons with disabilities.

#### FY07 Recommended Changes

	<b>Expenditures</b>	WYs
FY06 Approved	1,650,030	12.0
FY07 CE Recommended	 1,571,500	11.9

### **Transit Parking Facility Maintenance**

The Transit Parking Facility Maintenance Program funds the operation and maintenance of the Park & Ride and Commuter Rail Parking Lots as well as the Lakeforest and Germantown Transit Centers. The Division of Operations provides and manages the maintenance services at the Park & Ride and Commuter Rail lots as well as the Lakeforest Transit Center.

#### FY07 Recommended Changes

	Expenditures	WYs	
FY06 Approved	275,050	1.1	
FY07 CE Recommended	281,270	1.1	

## Transit Operations Planning and Control

The Transit Operations Planning and Control Program provides comprehensive, coordinated, and integrated services to assure the County's transit needs are met. To accomplish this objective, the program plans and schedules Metrobus and Ride On service; evaluates and develops Ride On schedules; and

coordinates bus service with the Washington Metropolitan Area Transit Authority.

#### FY07 Recommended Changes

	Expenditures	WYs
FY06 Approved	1,560,660	18.8
FY07 CE Recommended	1,821,750	19.1

### Passenger Facilities

The Passenger Facilities Program provides for the safe, comfortable, clean, and accessible entry for transit customers into the transit system. The program is responsible for supervising the construction and maintenance of bus shelters and the collection of the County's share of revenues generated through advertising sales, as provided under a 15-year franchise agreement. It is also responsible for the purchase, installation, maintenance and replacement of all equipment, including but not limited to bus benches, trash receptacles, transit information display units, bus stop passenger alert lights (beacons), and other passenger amenities. The program installs and maintains all system signage, including poles and bus stop flags.

#### FY07 Recommended Changes

☐ Continue to maintain the database inventory of all of the County's bus stops to track the condition of each of the 5400+ stops and to prioritize the work to be completed through the Bus Stop Improvements Capital Improvements Project.

	Expenditures	WYs
FY06 Approved	830,480	3.1
FY07 CE Recommended	1,016,300	3.1

#### **Fixed Costs**

The Fixed Costs Program contains certain cost items that involve long-term funding commitments independent of the annual scope of program costs. Fixed costs included in this category are utility payments and insurance. Casualty insurance for Ride On is provided through the Division of Risk Management. The costs are required or "fixed" based on the existence of the programs, but the actual amount is based on anticipated rates and the proposed size and scope of the related unit or program.

#### FY07 Recommended Changes

☐ Fixed costs will decrease in FY07 due to reduced risk management charges.

	Expenditures	WYs	
FY06 Approved	2,819,130	0.4	
FY07 CE Recommended	1,765,220	0.4	

#### **Administration**

The Administration Program provides general management, planning, supervision, and support for the Division. It performs financial management tasks, administers contracts, manages grants, provides personnel management functions, and provides Montgomery County's financial support to the Washington Suburban Transit Commission.

## FY07 Recommended Changes

	Expenditures	WYs
FY06 Approved	1,622,610	11.1
FY07 CE Recommended	1,598,890	10.9

## **BUDGET SUMMARY**

	Actual FY05	Budget FY06	Estimated FY06	Recommended FY07	% Chg Bud/Rec
MASS TRANSIT	1103	1100	1100	1107	Dod/ Ket
EXPENDITURES					
Salaries and Wages	28,185,238	29,163,890	30,440,660	32,157,570	10.3%
Employee Benefits	9,027,344	10,485,370	10,101,750	11,582,340	10.5%
Mass Transit Personnel Costs	37,212,582	39,649,260	40,542,410		10.3%
Operating Expenses	42,688,587	45,216,450	48,574,900		20.7%
Capital Outlay	890,000	1,955,300	1,654,920		255.2%
Mass Transit Expenditures	80,791,169	86,821,010	90,772,230		21.3%
PERSONNEL	00,771,107	00,021,010	70,772,200	103,273,420	21.070
Full-Time	559	568	568	589	3.7%
Part-Time	110	108	108		1.9%
Workyears	616.6	624.2	624.2		5.1%
REVENUES			024.2	050.0	3.170
Montgomery College U-Pass	550,000	550,000	550,000	550,000	
Investment Income	163,585	50,000	360,000		620.0%
Other	19,181	20,000	75,000		020.076
Property Tax	47,234,776	49,947,640	49,951,410		41.9%
State Aid: Smart Trip Card Implementation	47,234,778		49,931,410		41.970
State Aid: Side On		2,300,000			
State Aid: Rural Fixed Route	14,230,663	22,092,540	29,067,220		
	140,904	286,000	286,000		
State Aid: Call 'N Ride	229,861	379,110	379,110	<del></del>	
State Aid: MARC Shuttle	44,814	76,200	76,200	<del>`</del>	
Bus Shelter Advertising	0	150,000	150,000		66.7%
Ride On Fare Revenue	11,801,288	12,406,300	12,930,260		6.8%
Taxicab Licensing	289,332	847,600	467,900	<del></del>	
Metro Police Parking Violations	265,251	400,000	400,000		
North Bethesda TMD	922,151	1,246,370	1,020,790		
Developer Contributions	259,326	170,160	325,350		
Get-In Revenue	23,663	51,700	32,600		
Call 'N Ride & Same Day Access Revenue	345,250	367,950	367,950		
Mass Transit Revenues	76,520,045	91,341,570	96,439,790	112,863,060	23.6%
GRANT FUND MCG				<del></del>	
EXPENDITURES					
Salaries and Wages	1,057,318	1,307,610	1,291,510	1,140,460	-12.8%
Employee Benefits	396,451	420,830	399,450	382,700	-9.1%
Grant Fund MCG Personnel Costs	1,453,769	1,728,440	1,690,960	1,523,160	-11.9%
Operating Expenses	2,774,528	2,388,630	3,582,070		5.4%
Capital Outlay	10,579,160	4,322,690	2,740,000	4,322,690	
Grant Fund MCG Expenditures	14,807,457	8,439,760	8,013,030		
PERSONNEL					
Full-Time	14	16	16	16	
Part-Time	0	0	0		
Workyears	26.1	27.4	27.4		
REVENUES	23.1	2,17	<i>x</i> -7.¬	20.0	13.570
Access-To-Jobs	737,720	761,250	1,101,250	582,210	-23.5%
Bus Replacement Grant	5,031,291	2,740,000	2,740,000		
CNG Bus Replacement Grant	1,650,000	2,740,000	2,740,000		
COG Grant	150,934	151,400	151,400		
Commuter Assistance: Ridesharing					
Commoler Assistance: kidesnaring	372,070	372,070	372,070	372,070	

	Actual FY05	Budget FY06	Estimated FY06	Recommended FY07	% Chg Bud/Rec	
Federal Capital Bus Grant	3,800,189	1,582,690	0	1,582,690		
State Medicaid	2,697,974	2,832,350	3,473,310	2,936,040	3.7%	
State Homeland Security Grant	0	0	175,000	0		
Grant Fund MCG Revenues	14,440,178	8,439,760	8,013,030	8,364,410	-0.9%	
DEPARTMENT TOTALS	,					
Total Expenditures	95,598,626	95,260,770	98,785,260	113,639,830	19.3%	
Total Full-Time Positions	573	584	584	605	3.6%	
Total Part-Time Positions	110	108	108	110	1.9%	
Total Workyears	642.7	651.6	651.6	679.6	4.3%	
Total Revenues	90,960,223	99,781,330	104,452,820	121,227,470	21.5%	

## **FY07 RECOMMENDED CHANGES**

	Expenditures	WY
ASS TRANSIT		
FY06 ORIGINAL APPROPRIATION	86,821,010	624.
Changes (with service impacts)		
Enhance: Ride On Bus Replacement to Purchase Eight Compressed Natural Gas (CNG), Nine Hybrid, and	5,089,650	0
27 Small Diesel Buses to Replace Buses Which Have Reached the End of Their Useful Lives [Ride On]	0.0/0.470	
Add: Ride On Bus Service Augmentation on 24 Ride On Routes [Ride On]	2,360,470	22
Enhance: Call 'N Ride to Meet Increased Demand and to Offset the Impact of the Taxicab Meter Rate Increase [Special Transportation Programs]	808,470	(
Add: Annualization of Go Montgomery! Ride On Service Expanded in September 2005 [Ride On]	276,230	
Enhance: Security at Ride On Bus Depots by Adding Security Fencing at the Gaithersburg Depot and New Security Cameras at the Gaithersburg Depot and the Silver Spring Depot [Ride On]	82,000	(
Enhance: Ride On Bus Safety and Security Through Montgomery County Police Department "Ride Alongs"	68,450	(
[Ride On]	00,430	•
Enhance: Annualization of Secret Taxicab Rider Program [Taxi Regulation]	37,500	
Enhance: Management of Compliance with Transit Laws and Regulations and Ride On Safety and Bus	17,090	-(
Operator Training by Adding a Compliance Manager (Cost Offset by Abolishment of a Vacant Transit Coordinator Position) [Ride On]	·	
Add: Conflict Resolution Training for Transit Coordinators [Ride On]	13,000	
Enhance: Connect-a-Ride Telephone System Upgrade [Special Transportation Programs]	12,000	
Enhance: Advertising for Ride On Bus Operator Positions [Administration]	9,000	
Enhance: Maintenance of Ride On Bus Radios, Fareboxes, Destination Signs, and Video Cameras by	6,970	_
Adding a Fourth Information Technology Specialist (Cost Offset by Abolishment of a Vacant Transit Coordinator Position) [Ride On]	0,770	
Other Adjustments (with no service impacts)		
Increase Cost: Motor Pool	6,135,940	
Increase Cost: FY07 Compensation [Ride On]	1,382,890	
Increase Cost: Master Lease Payments [Ride On]	1,103,830	
Increase Cost: Group Insurance Adjustment	796,150	
Increase Cost: Small Bus Service Contract [Ride On]	540,700	
Increase Cost: Bus Operator Reclassification [Ride On]	493,520	
Increase Cost: Retirement Adjustment	233,160	
Increase Cost: Access-to-Jobs Bus Service to Support the Welfare to Work Program [Ride On]	203,690	
Increase Cost: Bus Stop Improvements Database Management [Passenger Facilities]	182,000	
	118,110	
Increase Cost: Go Montgomery! Ride On Bus Service Made Possible by the Purchase of Four Small Diesel		
Buses [Ride On]	100 870	
Buses [Ride On] Increase Cost: Annualization of FY06 Operating Expenses [Ride On]	109,870	
Buses [Ride On] Increase Cost: Annualization of FY06 Operating Expenses [Ride On] Increase Cost: Annualization of FY06 Lapsed Positions [Ride On]	93,270	
Buses [Ride On] Increase Cost: Annualization of FY06 Operating Expenses [Ride On] Increase Cost: Annualization of FY06 Lapsed Positions [Ride On] Increase Cost: Grant to Bethesda Urban Partnership to operate the Bethesda Transportation Management	·	
Buses [Ride On] Increase Cost: Annualization of FY06 Operating Expenses [Ride On] Increase Cost: Annualization of FY06 Lapsed Positions [Ride On] Increase Cost: Grant to Bethesda Urban Partnership to operate the Bethesda Transportation Management District [Commuter Services]	93,270 31,650	,
Buses [Ride On] Increase Cost: Annualization of FY06 Operating Expenses [Ride On] Increase Cost: Annualization of FY06 Lapsed Positions [Ride On] Increase Cost: Grant to Bethesda Urban Partnership to operate the Bethesda Transportation Management District [Commuter Services] Increase Cost: Smartrip Card Testing Equipment [Ride On]	93,270 31,650 30,000	,
Buses [Ride On] Increase Cost: Annualization of FY06 Operating Expenses [Ride On] Increase Cost: Annualization of FY06 Lapsed Positions [Ride On] Increase Cost: Grant to Bethesda Urban Partnership to operate the Bethesda Transportation Management District [Commuter Services] Increase Cost: Smartrip Card Testing Equipment [Ride On] Increase Cost: Grant to Transportation Action Partnership to Operate the North Bethesda Transportation Management District [Commuter Services]	93,270 31,650 30,000 28,310	1
Buses [Ride On] Increase Cost: Annualization of FY06 Operating Expenses [Ride On] Increase Cost: Annualization of FY06 Lapsed Positions [Ride On] Increase Cost: Grant to Bethesda Urban Partnership to operate the Bethesda Transportation Management District [Commuter Services] Increase Cost: Smartrip Card Testing Equipment [Ride On] Increase Cost: Grant to Transportation Action Partnership to Operate the North Bethesda Transportation Management District [Commuter Services] Increase Cost: Ride On Radio Equipment Replacement [Ride On]	93,270 31,650 30,000 28,310 25,000	1
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	<b>E</b> xpenditures	WYs
Increase Cost: Charges from Operations for the Revenue Counting Room [Ride On]	12,000	0.6
Increase Cost: Operation and Maintenance of the Germantown Transit Center [Passenger Facilities]	8,000	0.0
Decrease Cost: Shift Ride On Service From In-House to Contract Service [Ride On]	-30,010	-4.2
Decrease Cost: Wheaton Fare Share Program [Commuter Services]	-43,270	0.0
Decrease Cost: Taxicab Regulation Office Space Lease [Taxi Regulation]	-60,000	0.0
Decrease Cost: Elimination of One-Time Items Approved in FY06 [Ride On]	-261,850	0.0
Decrease Cost: Annualization of FY06 Personnel Costs [Ride On]	-475,950	0.3
Decrease Cost: Risk Management Adjustment [Fixed Costs]	-1,052,000	0.0
FY07 RECOMMENDED:	105,275,420	656.3
RANT FUND MCG		
FY06 ORIGINAL APPROPRIATION	8,439,760	27.4
Other Adjustments (with no service impacts)		
Increase Cost: Medicaid Grant - Taxi Trips [Special Transportation Programs]	103,610	-0.3
Shift: Access to Jobs Grant [Ride On]	-178,960	-3.8
		23.3

## **FUTURE FISCAL IMPACTS**

	CE REC.			(\$000's)		
Title	FY07	FY08	FY09	FY10	FY11	FY12
is table is intended to present significant future fiscal imp	oacis of the	aeparimeni	rs programs			
ASS TRANSIT						
Expenditures						
FY07 Recommended	105,275	105,275	105,275	105,275	105,275	105,275
No inflation or compensation change is included in outyear pr	ojections.	-	-			
Annualization of Positions Recommended in FY07	0	176	176	176	176	176
New positions in the FY07 budget are generally assumed to be	e filled at lea	st two month	s after the fisc	al year begin	s. Therefore,	the above
amounts reflect annualization of these positions in the outyear	rs.					
Elimination of One-Time Items Recommended in FY07	0	-212	-212	-212	-212	-212
Items recommended for one-time funding in FY07 will be elim	inated from	the base in th	ne outyears.			
Labor Contracts	0	445	445	445	445	445
These figures represent the annualization of FY07 increments,	general waç	je adjustment	ts, and associ	ated benefits.		
Annualization of Go Montgomery! Ride On bus service	0	250	250	250	250	250
begun in FY07						
Represents the annualization of Ride On service added in FYO				·		
Go Montgomery! - Transit: Kids Ride Free	0	100	100	100	100	100
Represents cost of maintaining Kids Ride Free on Metrobuses		<del></del>	· · · · · · · · · · · · · · · · · · ·			
Maryland Transit Administration Management Audit	0	. 0_	50	0	0	50
The Maryland Transit Administration Management Audit is req	quired every	hree years. F	Y06 is the tirs	t year the Co	unty is respor	isible for
the cost of the audit.						
Montgomery Mall Transit Center	,	20	20	20	20	20
These figures represent the impacts on the Operating Budget FY07-12 Recommended Capital Improvements Program.	(maintenance	e, utilities, sta	iπ) or projects	included in tr	ne County Exe	ecutive s
Previous Master Lease Payment Changes	0	0	-271	-602	-1.060	-1,894
Lease/purchase payments for Smartrip Card fareboxes, two C	•	_			.,	
ending in FY10, FY10, FY11, FY11, and FY09 respectively.	110 00363, 11	iree Civo bos	ses, live hybri	a boses and 1	z gus-rocicu	00303
Ride On Bus Replacement	0	3,357	-1,283	37	3,197	3,197
Represents the increased cost to replace Ride On buses which	will have red					
full size buses per year at the average FY07 estimated price p						
12 small gas buses in FY10, and 28 small diesel buses in FY1						
White Oak Transit Center	0	0	4	4	4	4
These figures represent the impacts on the Operating Budget	(maintenanc	e, utilities, sta	iff) of projects	included in th	ne County Exe	ecutive's
					•	
FY07-12 Recommended Capital Improvements Program.						